

Rich China Industries Holdings Limited



Shorten the Distance Between Offices in Hong Kong & China Share the Resources to Upbeat the Business

Rich China Industries Holdings Limited

Rich China Industries Holdings Limited ("Rich China") is a leading manufacturer in the premium and toy industry. Founded in 1985 and headquartered in Hong Kong, Rich China accumulated years of experience that make us the perfect provider of customized OEM and ODM solutions. With integrated service from design and product development, production, packing, printing, as well as cargo – Rich China can do it all.

Challenges in opening office or industry in China

Headquartered in Hong Kong, Rich China has 3 offices in the China provinces including Dong Guan in Guangdong Province, Wu Zhou in Guang Xi Province and Luo Ning in He Nan Province. With the rapid development of businesses, the demand for connections between offices has increased. However, they do not have sufficient IT professionals to handle the IT duties in the respective offices.

Mr. Yung, IT Manager of Rich China said, "The business scope of our company is expanding, and this involves lots of communications and information exchange between offices. The traditional communication methods like postage or fax

could not share the information fully and accurately due to the time and color restrictions." To enhance the communications network, Rich China will seek help from a reputable and reliable IT solutions company to provide an integrated solution service.

Solutions

Mr. Yung, IT Manager of Rich China said, "After considering the referrals of some IT company, we have appointed New Sky Internet Limited ("New Sky") to help us with the IT problems. New Sky has well trained IT professionals to implement the IT solutions project and they serve customers with the ever best solution." In view of the insufficient IT professionals to handle the Network Security problems, New Sky has arranged their IT professionals as on-site support for maintenance and implementation for Rich China. They will comprehensively check up the system and share their professional knowledge with Rich China not only to improve their system, but also to ensure better follow-up for their maintenance. Not only will the technical support from New Sky guarantee that the hardware is operating properly, it will also definitely help to lower pressure from the Company's Human Resources.

Secondly, in order to solve the problems brought about from communications and documents transfer within the 4 offices, New Sky has set up a proper email system to ease the daily communications and to lower the cost from the international calls. New Sky has also set up a VPN network for colleagues as a medium to share large-sized files and also as a resources sharing platform to the ease the file downloads with original color and graphics anywhere anytime. The platform also serves as a central point to save different corporate material templates for different offices to use. This will definitely help align corporate identity.

Conclusion

Companies with offices in both Hong Kong and China require a proper communications platform in order to broaden their business scope. The implementation of IT support will help provide a time-saving and free communications link up among different offices in order to develop more business opportunities. A reliable professional IT support team is more important than the system itself in order to ensure that the management and monitoring of the system is operated in a secure and confidential condition. With the assistance of the integrated solutions from New Sky, Rich China will have no more difficulties in their IT systems, and they can fully concentrate in being leading company in the premium and toy industry.